

Nurse-sensitive indicators point to high-quality care

Patients of Washington Hospital can expect high-quality nursing care because our nurses regularly measure and take steps to improve upon their performance. Quality data is collected and monitored to track effectiveness of specific nursing interventions on patient outcomes. These patient outcomes are referred to as nurse-sensitive indicators.

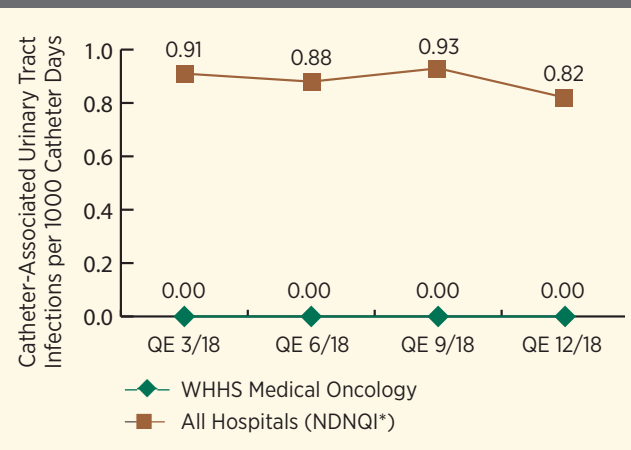
On a regular basis, data is submitted to the regional Collaborative Alliance for Nursing Outcomes (CALNOC) database and entered in the National Database of Nursing Quality Indicators (NDNQI). This allows us to compare results with similar hospitals in California and throughout the nation.

Nurse-sensitive indicator data is disseminated throughout the organization to the board of directors as well as our Nursing Quality and Research Council and unit-based councils. Nurses review the data to continually identify opportunities for improved patient outcomes such as adverse conditions related to falls, skin injuries and infections from catheters.

Unit-based councils such as Medical Oncology and the Intermediate Care Unit work with multidisciplinary teams to develop strategies and nurse-driven protocols to further improve outcomes for nurse-sensitive indicators such as hospital-acquired pressure injuries and catheter-associated urinary tract infections.

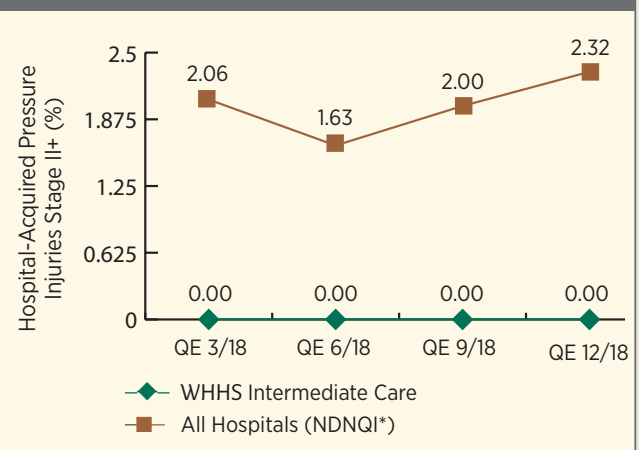
As a Magnet® designated facility focused on our Patient First Ethic, Washington Hospital continues to outperform hospitals across the country on most nurse-sensitive indicators over calendar year 2018.

Catheter-Associated Urinary Tract Infections at Washington Hospital Medical Oncology Unit Compared to NDNQI Benchmark (Lower is Better)



Our Medical Oncology Unit had a perfect record with no catheter-associated urinary tract infections in CY 2018.

Percent Surveyed Patients with Hospital-Acquired Pressure Injuries Stage II+ at Washington Hospital Intermediate Care Unit Compared to NDNQI Benchmark (Lower is Better)



No hospital-acquired pressure injuries (stage II or higher) were reported in our Intermediate Care Unit during CY 2018.

*NDNQI = National Database of Nursing Quality Indicators.