The annual meeting of the Board of Directors of the Washington Township Hospital CALL Development Corporation was held on November 11, 2013 in the Board Room of TO Washington Hospital, 2000 Mowry Avenue, Fremont, California. Chairman Sah ORDER called the meeting to order at 7:31 a.m.

Present: Russ Blowers, Shirley Buschke, Miro Garcia, James Stone, Benn Sah, M.D.

ROLL CALL

Nancy Farber, Chief Executive Officer, Vanessa Terrasas, Recording Secretary

Also present: Kimberly Hartz, Sr. Associate Administrator, Ambulatory Care Services; Chris Henry, Associate Administrator/CFO; Tina Nunez, Associate Administrator, Ambulatory Care Services, Michael Engle, Sr. Director Ambulatory Care Services, Gary Charland, Former Executive Director of Washington Township Medical Foundation

No oral or written communications were received.

COMMUNICATIONS

Ms. Hartz provided the President and Chief Executive Officer Report on behalf of Ms. PRESIDENT & Farber who was not present.

CHIEF EXECUTIVE **OFFICER** REPORT

Ms. Hartz spoke about the Affordable Care Act, and the ongoing efforts to learn more about the impacts the Act will have on the Healthcare System. It is clear that there will be continued downward pressures on revenues and much uncertainty regarding the ACA.

Ms. Hartz said the Hospital financials continue to be challenged and cost saving and revenue initiatives are being implemented. One of many areas being implemented includes mandatory time off for staff. Fixed departments/positions will continue to adhere to the mandatory one day off per pay period. Flexed departments/positions will flex as appropriate to volume.

Ms. Hartz stated that there is discussion regarding implementing a Lean program using outside consultants. This type of program streamlines operations through focusing on the patient while cutting waste. She advised a consultant is being selected and the engagement would run for 2 to 3 years.

Mr. Henry spoke about the Public Employee Pension Reform Act (PEPRA) legislation recently passed to reform public pensions. He noted the greatest impact is to new employees hired on or after January 1, 2013. There are 42 Hospital employees currently impacted, but all newly hired employees will also be impacted. The Act requires cost sharing and contribution by the employee.

Ms. Hartz reported on upcoming events including a drive through flu vaccine clinic scheduled in December.

She reported the 2013 Trees of Angels events will commence with a tree-lighting ceremony on Monday, December 2 at Newark. New this year is the tree lighting ceremony and high school choral competition to be held at Washington West.

Washington Township Hospital Development Corporation November 11, 2013 Page 2

Ms. Hartz informed the Board of Washington Township Medical Foundation improvement initiatives including patient focus groups performed by Steve Rifkin who is associated with Estes Park. Key findings were inconsistent patient experience across the sites and access and wait time challenges at some of the offices. Ms. Hartz advised that in order to compete in the market, the patient experience must be improved. Staff is looking at a consultant specializing in this area being retained.

Ms. Hartz let the Board know there will be a CFO brought in to focus on revenue enhancement and cost reduction for the Washington Township Medical Foundation.

Ms. Hartz advised that UCSF will be assisting with payer contracting for the Washington Township Medical Foundation and there is a three (3) year improvement plan to renegotiate all contracts in development.

In accordance with Sections 1461, 1462, 32106 and 32155 of the California Health & ADJOURN TO Safety Code and Sections 54962 and 54954.5 of the California Government Code, CLOSED SESSION Chairman Sah adjourned the meeting to closed session at 7:51 a.m.

Chairman Sah adjourned the meeting to open session at 8:12 a.m. He reported that no ADJOURN TO OPEN action was taken in closed session.

SESSION

Director Buschke moved to accept the Washington Township Medical Foundation Budget Estimate Fiscal Year 2013-2014. On a second from Director Blowers, the motion was carried with the following vote:

WASHINGTON **TOWNSHIP** *MEDICAL* **FOUNDATION BUDGET ESTIMATE** FY 2013-2014

Ayes: Directors Blowers, Buschke, Garcia, Sah and Stone Noes: None

Abstain: None Absent: None

There being no further business, the meeting adjourned at 8:16 a.m. The next meeting ADJOURNMENT has yet to be determined.

Respectfully submitted,

Benn Sah, M.D.

Chairman

Secretary