A meeting of the Board of Directors of the Washington Township Health Care District was held on Wednesday, February 10, 2016 in the Conrad E. Anderson, MD Auditorium, 2500 Mowry Avenue, Fremont, California. Director Wallace called the meeting to order at 6:01p.m. and led those present in the Pledge of Allegiance.

Roll call was taken: Directors present: Michael Wallace; William Nicholson, MD; Bernard Stewart, DDS; Jacob Eapen, MD; Patricia Danielson, RHIT;

Also present: Nancy Farber, Chief Executive Officer; Kranthi Achanta, Chief of Medical Staff; Debbie Jackson, Service League President; Christine Flores, District Clerk

Guests: Kimberly Hartz, Ed Fayen, Chris Henry, Bryant Welch, Stephanie Williams, Tina Nunez, Kristin Ferguson, Mary Bowron, John Lee, Albert Brooks, MD, David Hayne, Angus Cochran

Nancy Farber, Chief Executive Officer introduced John Lee, Chief Information Officer. Mr. Lee presented the Beaker Implementation Review sharing what Beaker was. Beaker is Epic Systems Clinical Laboratory solution that integrates with our current WeCare Electronic Health Record system to accommodate most of the critical functions performed by our Washington Hospital Lab Department. It is typically implemented over a 12-18 month period of time and includes interfaces with other internal WHHS lab solutions such as Horizon Blood Bank and Sunquest Anatomic Pathology. Beaker also connects to external entities including results reporting to the California Department of Public Health, orders and results transfer with our primary reference lab ARUP at the University of Utah and real time input to our predictive analytics model at the Parkland Center for Clinical Innovation (PCCI) to name a few. Beaker provides a mobile care solution called Rover for our phlebotomists and includes a scan-based workflow that enables staff to improve patient safety via positive patient identification. Mr. Lee continued by sharing Beaker team goals, implementation challenges, testing, lab team members, training, the Go Live Plan, the project results and Beaker achievements.

Nancy Farber, Chief Executive Officer introduced Dianne Martin, MD, Infection Disease consultant and Albert Brooks, MD, Chief of Medical Affairs. Dr. Martin presented a Zika virus update sharing what the virus is as well as the countries and territories with active transmission. Dr. Martin continued by sharing the symptoms, the course of illness, diagnosis, management, prevention of the virus, and the risk factors of infection during pregnancy. Dr. Brooks shared the transmission cycle of a person infected to another person as well as possible transmission from mother to baby during pregnancy. Dr. Brooks continued by sharing what is known about the effects of Zika virus on pregnant women, the association between Zika and congential microcephaly, and association between maternal Zika virus infection and other adverse pregnancy outcomes. Dr. Brooks went on to share facts about microcephaly as well as CDC's interim guidelines for pregnant women during the Zika virus outbreak; recommendations for pregnant women considering travel or have a history of travel to an area of Zika virus transmission and how to treat pregnant women with diagnosis of the virus were also shared.

Director Nicholson moved for approval of the minutes of January 13, 25, and 27, 2016.

CALL TO ORDER

ROLL CALL

EDUCATION SESSION: Beaker Implementation

Zika Virus

APPROVAL OF MINUTES OF JANUARY 13, 25, AND 27, 2016

Director Stewart seconded the motion. Roll call was taken:

> Michael Wallace – aye William Nicholson, MD - aye Patricia Danielson, RHIT – aye Bernard Stewart, DDS - aye Jacob Eapen, MD - away

The motion carried.

Director Wallace opened the floor to communications from the public. Laurie Miller, Kim Lake, Donna Burdusis, Kim Sullivan and Michelle Vo were invited to address the Board. The speakers addressed the Board regarding California Nurses' Association (CNA) negotiations.

The following written communication received from Kranthi Achanta, M.D., Chief of Staff, dated January 25, 2016 requesting approval of Medical Staff Credentialing Action Items as follows:

COMMUNICATIONS: ORAL

COMMUNICATIONS: WRITTEN

<u>Appointments:</u> Nguyen, Christopher, MD; Koo, Ralph, MD; Nair, Lakshmi, MD

<u>Temporary Privileges:</u> Koo, Ralph, MD

#### Reappointments:

Bhatti, Naveenpal, MD; Bodnar, Shelli, MD; Chan, Steven, DDS; Cheney, Tamara, MD; Cohn, James, MD; Da Roza, Ricardo, MD; Dudyala, Vijaya, MD; Hadiwidjaja, Angeline, MD; Hogberg, Ingrid, MD; Jain, Ashit, MD; Japra, Romesh, MD; Kahlon, Vasdeep, MD; Kumar, Mrudula, MD; Lilja, James, MD; Lou, Lay-Hwa, MD; Maish, Mary, MD; Medhekar, Vaibhav, MD; Naimi, Nasrin, MD; Nicholson, Williams, MD; Quiroz, Eva, MD; Reen, Ranjit, MD; Sanrda-Maduro, Mary Ann, MD; Shibuya, Barry, MD; Shih, Chuanfang, MD; Sing, Devindar, MD; Taylor, Claribel, MD; Wong, Clifford, MD; Zheng, Hui, MD

Transfer in Staff Category:

Chan, Steven, DDS; Hogberg, Ingrid, MD; Miller, Rachel, PA-C; Bodnar, Shelli, MD; Cohn, James, MD; Da Roza, Ricardo, MD

<u>Completion of Proctoring & Advancement in Staff Category:</u> Miller, Rachel, PA-C

<u>Completion of Proctoring Prior to Eligibility for Advancement in Staff Category</u> Ravid, Noga, MD

Delete Privilege Requests:

Bodnar, Shelli, MD; Chan, Steven, DDS; Maish, May, MD; Hogberg, Ingrid, MD; Singh, Devindar, MD; Cohn, James, MD; Da Roza, Richardo, MD; Dudyala, Vijaya, MD; Medhekar, Vaibhav, MD; Japra, ROmesh, MD: Reen, Ranjeet, MD; Lou, Lay-Hwa, MD; Shibuya, Barry, MD; Shih, Chuanfang, MD; Wong, Clifford, MD;

Naimi, Nasrin, MD; Jain, Ash, MD; Nichoslon, William, MD

<u>Resignations:</u> Cayetano, Jacqueline, PA-C

Director Stewart moved for approval of the credentialing action items presented by Dr. Achanta.

Director Danielson seconded the motion. Roll call was taken:

Michael Wallace – aye William Nicholson, MD - abstain Patricia Danielson, RHIT – aye Bernard Stewart, DDS - aye Jacob Eapen, MD - aye

The motion carried.

Debbie Jackson, Service League President presented the Service League Report. Ms. Jackson shared that the Service League held its 61<sup>st</sup> Annual Meeting on February 9, 2016 in the Anderson Auditorium. The membership conducted it yearly meeting with adult volunteers in attendance. During the meeting a moment of silence was observed for volunteers who had passed away during the year and our Charter/Honorary member Laura Pessagno was recognized as well as Past Presidents and New Volunteers. A luncheon was served to the membership and guests followed by guest speakers CEO Nancy Farber, Dr. Achanta, Dr. Nicholson, Dr. Stewart and Pat Danielson. The Service League presented the hospital gift to Nancy Farber in the amount of \$60,000, which will be going toward the new hospice room dedicated in the memory of Jim Stone. The volunteers were recognized for their years of service with a pin presented by Nancy Farber and Angus Cochran.

Dr. Kranthi Achanta reported there are 559 Medical Staff members.

# The Hospital Calendar video highlighted the following events:

# Past Health Promotions & Outreach Events

During January and February Lucy Hernandez, Community Outreach Project Manager, presented 12 hand hygiene classes for students at Brier Elementary, Cabrillo Elementary, Chadborne Elementary, and Glenmoor Elementary schools all located in Fremont. Information was provided on proper hand washing and hygiene to prevent infection and the spread of germs; 313 students attended.

On Thursday, January 21<sup>st</sup>, as part of the Women Empowering Women series, Dr. Victoria Leiphart, gynecologist, presented "Setting Goals"; 14 people attended.

On Friday, January 22<sup>nd</sup>, Lincoln Elementary School in Newark held its second health fair for students, teachers and parents.

Washington Hospital Staff provided health information on proper hand washing and hygiene to prevent infection and the spread of germs; over 350 people attended

SERVICE LEAGUE REPORT

MEDICAL STAFF REPORT HOSPITAL CALENDAR: Community Outreach

On Thursday, January 28<sup>th</sup>, Michelle Hedding, R.N., Spiritual Care Coordinator, presented "It's Your Choice" which featured advance care planning to the Rotary Club of Niles; 75 people attended.

On Tuesday, February 2<sup>nd</sup>, as part of the Stroke Education Series, Melissa Reyes, R.N., presented "Living with Stroke" and "Future Diagnosis and Management"; 17 people attended.

On Wednesday, February 3<sup>rd</sup>, as part of the Washington Sports Medicine and Washington Outpatient Rehab Center bimonthly education series, Dr. Steven Zonner, family practice, and Sharmi Mukherjee, physical therapist, presented "Exercise Injuries: Prevention and Treatment"; 28 people attended

On Thursday, February 4<sup>th</sup>, as part of the Diabetes Matters Series, Dr. Archana Bindra, endocrinologist, presented "Insulin Delivery: To Pump or Not to Pump"; 10 people attended

### Upcoming Health Promotions & Community Outreach Events

On Thursday, February 11th from 6:00 to 8:00 p.m., Dr. Victoria Leiphart, gynecologist, will be presenting "Menopause: A Mind-Body Connection Approach".

On Saturday, February 13<sup>th</sup> from 1:30 to 3:30 p.m. the Washington Hospital Bioethics Committee will present a screening of the Frontline presentation of Dr. Atul Gawande's "Being Mortal" video at the Niles Discovery Church.

"Being Mortal" offers an exploration of aging, death, medicine, and contributes to the knowledge and understanding of advance health care planning. Father Jeff Finley, Palliative Care Coordinator, will facilitate a questions and answers session following the screening.

On Tuesday, February 23<sup>rd</sup> from 1:00 to 3:00 p.m., Dr. Gabriel Herscu, vascular surgeon, will be presenting "Not a Superficial Problem: Varicose Veins and Chronic Venous Disease".

On Tuesday, March 1<sup>st</sup> from 1:00 to 3:00 p.m., Dr. Dale Amanda Tylor, otolaryngologist, and Dr. Charan Singh, neurologist, will present "Vertigo and Dizziness: What You Need to Know"

On Tuesday, March 8<sup>th</sup> from 1:00 to 3:00 p.m., Shelja Bansal, physical therapist, will be presenting "Balance and Falls Prevention." On Tuesday, March 15<sup>th</sup> from 6:00 to 8:00 p.m., obstetrician/gynecologists Dr. Alison Slack and Dr. Stacie Macdonald along with Dr. Mark Saleh urologist, will be presenting "Urinary Incontinence in Women: What You Need to Know."

On Tuesday, March 15<sup>th</sup> from 6:00 to 8:00 p.m., Dr. Harman Chawla, internal medicine, will present "Cognitive Assessment as You Age."

# Washington Hospital Healthcare Foundation Report

On January 25, the Foundation held its annual meeting for trustees and members. At the meeting, trustees elected Sondra De Barr, Dr. Jan Henstorf, and Skip Turner to

HOSPITAL CALENDAR: Washington Hospital Foundation Report

join the board of trustees. Helen Kennedy was elected to serve as President-Elect of the Foundation.

At the annual meeting, trustees granted over \$433,000 to support a wide variety of clinical services at Washington Hospital, including surgical services, the Community Mammography Program, diabetes education, Washington Special Care Nursery, and the intensive care unit.

Washington Hospital Healthcare Foundation is proud to announce that it will host the 31<sup>st</sup> Annual Golf Tournament at Castlewood Country Club on Monday, April 25, 2016. Held in memory of long-time Fremont businessman, Gene Angelo Pessagno, the tournament promises a day of great golf and fun surprises.

# The Washington Township Healthcare District Board of Directors Report

Washington Township Healthcare District Board Members attended the Rotary Club of Newark's 34<sup>th</sup> Annual Crab and Pasta Dinner on January 23<sup>rd</sup>.

# Washington On Wheels Mobile Health Clinic, W.O.W.

During the month of January, the Washington On Wheels Mobile Health Clinic (W.O.W.) continued to serve community members at the Fremont Family Resource Center, the Fremont Senior Center, and the Ruggieri Senior Center in Union City and Brier Elementary School in Fremont.

The total number of community members receiving healthcare at the Washington On Wheels Clinic during the month of January was 27.

# **Internet Marketing**

There were over 32,231 visits to the hospital website in the month of January. The hospital's Employment section was the most viewed webpage with 13,266 page views, followed by the Physician Finder with 9,685 page views. The About WHHS section with 9,259 page views, the Volunteers section had 4,406 page views and the Women's Health and Pregnancy section had 2,139 page views.

# InHealth - Channel 78

During the month of January, Washington Hospital's cable channel 78, InHealth, captured a Diabetes Matters program called "Ready, Set, Goal Setting!" In addition, InHealth aired the January Board of Directors meeting; two Diabetes Matters programs called "Gastroparesis" and "Strategies for Physical Activities with Diabetes"; three Health and Wellness programs titled "Preventative Screening for Adults", "Future Planning and Advance Health Care Directives" and "Prostate Cancer"; and three Caregiver Series programs named "Managing Family Dynamics", "Estate Planning" and the "Panel Discussion."

# **Awards and Recognitions**

The Outstanding Achievement Award (OAA) from the American College of Surgeon's Commission on Cancer (CoC) recognizes cancer programs that

HOSPITAL CALENDAR: The Washington Township Healthcare District Board of Directors Report

HOSPITAL CALENDAR: Washington On Wheels Mobile Health Van

HOSPITAL CALENDAR: Internet Report

HOSPITAL CALENDAR: InHealth

HOSPITAL CALENDAR: Awards and

demonstrate excellence by earning commendation for all applicable standards and providing quality care to patients with cancer. Washington Hospital earned the OAA by completing the accreditation survey and receiving a Performance Report that indicated an accreditation award of "Three-Year with Commendation" outlining the commendation ratings for the seven commendation-level standards and no deficiencies. Of the Hospital's undergoing the survey in 2015 Washington Hospital is one of two to have this distinction three surveys in a row. Washington Hospital's Community Cancer Program includes screening and early detection programs, surgical oncology, medical oncology, tumor board, tumor registry, clinical research, oncology nursing, social services, support services and the Washington Radiation Oncology Center.

The City of Fremont awarded a certificate of appreciation to Washington Hospital in recognition for its commitment to the environment through the Hospital's Composting for Business food scrap recycling program. Most of the food scraps from the Hospital are produced during the preparation of food in the cafeteria.

### **Additional Events**

Washington Hospital and UCSF Benioff Children's Hospital have teamed-up and are the official sponsors of the new Children's Play Area at Newpark Mall in Newark. The 1091 square foot area provides a indoor space for children to play, learn and have fun. The play area promotes the development of motor skills and confidence by allowing children to climb on the surfboard and ride a wave, or slide down the waterfall in Little Yosimte, or simply crawl or play in the camp tent- all in a controlled environment. The play area is ADA compliant and the structures have a soft coating that is tested and certified antibacterial.

#### **Employee of the Month**

Aimee Stauffer joined Washington Hospital in 2010 as a Business Assistant for Rehab Services. Today, Aimee continues in her role with Rehab Services, but has also taken on more responsibilities within the department and in other areas of the Hospital. Attention to detail and meticulous records are some of Aimee's strengths that are valued and appreciated by her colleagues. In addition to her responsibilities as a Business Assistant, Aimee is also an active member of WHEA and currently serves as secretary. Aimee is a native of the Bay Area and went to school locally. She has a Human Development Associates Degree from Ohlone College. Sharks fan.

Nancy Farber, Chief Executive Officer introduced Kranthi Achanta, Chief of Staff and Bettina Kurkjian, MD. Dr. Achanta and Dr. Kurkjian presented the Lean Physician Journey. From the beginning at WHHS, physicians have been included in our Lean journey. This includes: training, certification process, improvement workshops, and most recently, the Kaizen promotion office. Many aspects of the Lean philosophy and tools align well with physician practices and goals. Dr. Achanta and Dr. Kurkjian continued by sharing photos of the ER Treatment Bay and discussed a collaborative approach: involving all the people who are doing the work - together we define the problem and devise solutions. Recognitions

HOSPITAL CALENDAR: Additional Events

HOSPITAL CALENDAR: Employee of the Month – Aimee Stauffer

*LEAN/KAIZEN REPORT* 

Nancy Farber, Chief Executive Officer introduced Ed Fayen, Senior Associate Administrator. Mr. Fayen presented the construction update on the parking garage and the Morris Hyman Critical Care Pavilion. Mr. Fayen shared photos of the lighting that is now operational on the ground level, fire pump equipment, electrical equipment room, and the installation of stair #1. Mr. Fayen also shared photos of the foaming tunnel wall and corbels at the North East corner of the Morris Hyman Critical Care Pavilion, the attaching of the cantilever steel, as well as a photo of the South East corner structure, moat wall, and corbel. Mr. Fayen also shared a photo of the site view as of January 29, 2016.

Mary Bowron, Senior Director of Quality and Resource Management presented the Infection Prevention Update and shared why infection prevention should be regulated as well as information on Washington Hospital's Infection Prevention Committee. Ms. Bowron continued by sharing the key components of the infection prevention program, data reporting and the current process for infection prevention. Washington Hospital's Infection Prevention Risk Management is an annual hospitalwide risk assessment performed by a program coordinator and consultant. The purpose of this is to evaluate potential risk of infection, contamination and exposure. Ms. Bowron reported on hand hygiene compliance, surveillance of elements of infection prevention, surveillance of environmental services, employee health and safety, evidence-based practice, patient education, community health.

Chris Henry, Chief Financial Officer, presented the Finance Report for December 2015. The average daily census was 166.1 with admissions of 1,056 resulting in 5,149 patient days. Outpatient observation equivalent days were 224. The average length of stay was 4.91 days. The case mix index was 1.532. Deliveries were 160. Surgical cases were 361. Joint Replacement cases were 140. Neurosurgical cases were 16. Cardiac Surgical cases were 6. The Outpatient visits were 6,740 and Emergency visits were 4,425. Total productive FTEs were 1,234.1. FTEs per adjusted occupied bed were 6.43.

Ms. Farber presented the Hospital Operations Report for January. There were 1,098 patient admissions with an average daily census of 182. Preliminary information indicated inpatient revenue for the month of January at approximately \$180,800,000. There were 147 deliveries in the Hospital resulting in 340 baby days. There were 359 surgical cases at the Hospital and 354 Cath Lab procedures. The Emergency Room saw 4,663 patients. The clinics saw approximately 3,605 patients. FTEs per Adjusted Occupied Bed were 5.9.

Director Eapen moved for appointment of Gloria Fuerniss to fill the vacant seat on the Board of Directors of the Washington Township Hospital Development Corporation to fulfill its five member capacity.

Director Stewart seconded the motion. Roll call was taken:

> Michael Wallace – aye William Nicholson, MD - aye

CONSTRUCTION REPORT Construction Update

*QUALITY REPORT: Infection Prevention Update* 

FINANCE REPORT

HOSPITAL OPERATIONS REPORT

APPROVAL OF APPOINTMENT OF DEVELOPMENT CORPORATION BOARD MEMBER

> Patricia Danielson, RHIT – ave Bernard Stewart, DDS - ave Jacob Eapen, MD - aye

The motion unanimously carried.

In accordance with District Law, Policies and Procedures, Director Eapen moved the APPROVAL OF VEIN **ILLUMINATOR** Chief Executive Officer be authorized to proceed with the purchase of seven Accuvein Vein Illuminators in the amount not to exceed \$38,000. This item was approved in the FY16 Capital Asset Budget.

Director Stewart seconded the motion. Roll call was taken:

> Michael Wallace – aye William Nicholson, MD - ave Patricia Danielson, RHIT – aye Bernard Stewart, DDS - ave Jacob Eapen, MD - aye

The motion unanimously carried.

In accordance with District Law, Policies and Procedures, Director Eapen moved the Chief Executive Officer be authorized to proceed with the purchase of two new warmers and upgraded parts for three additional warmers in an amount not to exceed \$54,027. This purchase was not included in the FY 16 Fixed Asset Capital Budget; the Foundation is donating funds raised at the 2014 Top Hat event to cover this purchase.

Director Stewart seconded the motion. Roll call was taken:

Michael Wallace – aye William Nicholson, MD - aye Patricia Danielson, RHIT – ave Bernard Stewart, DDS - ave Jacob Eapen, MD - aye

The motion unanimously carried.

In accordance with District Law, Policies and Procedures, Director Eapen moved the APPROVAL OF Chief Executive Officer be authorized to enter into the necessary contracts and proceed with the purchase of the hardware, software and implementation services for the local area network/wireless upgrade project for a total amount not to exceed \$4,032,860. This is an approved project in the 2016 Capital budget.

Director Stewart seconded the motion. Roll call was taken:

> Michael Wallace – ave William Nicholson, MD - aye Patricia Danielson, RHIT – ave

APPROVAL OF SCN WARMERS

REPLACEMENT OF HOSPITAL NETWORK

> Bernard Stewart, DDS - ave Jacob Eapen, MD - aye

The motion unanimously carried.

In accordance with District Law, Policies and Procedures, Director Eapen moved the Chief Executive Officer be authorized to enter into the necessary contracts and proceed with the purchase of the hardware, software and implementation services for Epic WeLink Project for a total amount not to exceed \$248,138. This is an approved project in the 2016 Capital budget.

Director Stewart seconded the motion. Roll call was taken:

> Michael Wallace – aye William Nicholson, MD - ave Patricia Danielson, RHIT – ave Bernard Stewart, DDS - ave Jacob Eapen, MD - ave

The motion unanimously carried.

In accordance with Health & Safety Code Sections 1461, 1462, and 32106 and Government Code Section 54954.6(h). Director Wallace adjourned the meeting to closed section at 8:28p.m. as the discussion pertained to Hospital trade secrets, human resources matters and risk management.

Director Wallace reconvened the meeting to open session at 8:50p.m. and reported no action was taken in closed session.

ADJOURN TO CLOSED

RECONVENE TO OPEN SESSION & REPORT ON CLOSED SESSION

There being no further business, Director Wallace adjourned the meeting at 8:51pm.

Veller

Michael Wallace President

Secretary

Patricia Danielson, RHIT

APPROVAL OF EPIC CARE LINK

ADJOURNMENT

SESSION